

Service Update InkCenter Revised 09/03/2014 Questions? Contact: whoeckh@retailinkjet.com

Contact Information For service related support, please call RIS @ 1-858-779-9148 Option 3

<u>Technicians Reference website</u> – <a href="http://training.retailinkjet.com/top10/home.html">http://training.retailinkjet.com/top10/home.html</a>

Please bookmark the URL for easy access

**Objective:** This issue will cover the following subjects

PRV Installation Tip

## PRV Installation Tip

- Complete printed instructions will ship with the PRV kit
- Thanks to feedback from Ken Kallstrom in the field, we have found a better way to install the Flat black washers at the back of the chamber
- First, check to see if there is a black washer in the back of the chamber. By taking a paper clip or injector tip, gently poke the back of the chamber. If it feels hard like steel, then there probably isn't a washer present, if it feels soft and rubbery, then there is a washer and you need to gently remove it.
- To install a new washer, perform the following steps.
  - Remove the injector from the fill chamber
  - Straighten out one of the legs of a paper clip and insert into back of chamber where injector screws in
  - On the back of the chamber, remove the dispense line
  - Take the new black washer and place it on top of the PRV tube (short one) that goes to the back of the chamber
  - Slide it up the paper clip and secure the tubing connector.
  - Remove paper clip and compete remaining steps for PRV installation

